



**ACADEMIC SUPPORT & STUDENT SERVICES
EVALUATION REPORT**

The Planning & Evaluation Process for Academic Support and Student Services is well under way for the Academic Support & Student Services component comprised of the library, education technology/distance learning, academic achievement centers, and all programs/departments within Student Affairs & Campus Life.

As chairman of this committee and with Dr. Gary Davis present, I have met with Dr. Nolan Browning, Dr. Rennie Lansberg, and Peggy Smith to begin the process of planning & evaluating their respective areas. By December, 2004, each one is to have set standards for evaluation of his/her respective department by indicating (1) what's important, (2) what needs to be tracked, (3) what the committee needs to review, (4) what benchmarks have been established, and (5) what is being done with the benchmarks' results.

In addition, the ten-member Academic Support & Student Services committee (chair Shirley Long Johnson, Mary Jo Black, Peggy Smith, Sybelia Harley, Jay Thompson, Joyce Keenan, Jay Rowe, Nancy Ritchey, Bryan England, Shirley Butler) has met twice. First, Dr. Davis explained the planning & evaluation process to the group and the expectations of them by the College. Second, the group received the College's Mission Statement & Strategic Goals, the 2003-2004 Departmental Purpose & Benchmarks, and 2003-2004 Goals & Related Objectives. The committee established a timeline of review for the four-year cycle. It is as follows:

CALENDAR FOR REVIEWS

2005	Academic Achievement Centers	Nolan Browning
2005	Educational Technology/Distance Learning	Nolan Browning
2005	Library	Peggy Smith
2006	Gear-Up Grant	Corey Amaker
2006	TRIO Program	Terry Booth
2006	Educational Talent Search	Darren Holmes
2006	Student Support	Terry Booth
2006	Upward Bound	Christanne Haynes
2007	Career Development & Campus	Seleah Crosland
2007	Enrollment Development	Teresa Hilburn
2007	Financial Aid & VA	Susan Thompson
2008	Student Affairs & Campus Life	Rennie Lansberg
2008	Registrar	Mary Jo Black
2008	Student Affairs – Georgetown Campus	Marilyn Burch
2008	Student Affairs – Grand Strand Campus	Regina Shearin
2008	Minority Student Access & Student Affairs	Carlyle Dixon

Based on recent leadership changes and possible upcoming retirements, some of the persons named above will no longer be at the College; and another yet-to-be-designated will assume responsibility for the applicable segment when necessary.

In summary, the “wheels are turning” quite well for the Academic Support & Student Services area as part of the overall Planning & Evaluation Process.